

## **Yokogawa opens office in Townsville**

As part of a series of steps that will enhance service for customers in Queensland, Yokogawa Australia has opened an office in Townsville.

A number of open days held in the new premises at 267 Ingham Road, Garbutt provided customers with an opportunity to visit the office, meet Yokogawa's Senior Sales Engineer, Kel Gillett, and see the company's latest products.

"Establishing an office in Townsville will allow Yokogawa to provide a superior service across the state," said Yokogawa's Director of Sales and Marketing, Russell Palmer. "Kel Gillett will continue to make regular trips to Mt Isa, to support our many customers there, in addition to being well placed to respond to the needs of customers in the 'tropical north'.

Yokogawa's instrumentation and control systems are used in a variety of industries, including mining, manufacturing, energy, water and waste water, and oil and gas. The company has established a reputation for superior quality backed up with outstanding after sales service and support.

"Although the global financial crisis has resulted in some infrastructure projects being delayed or even cancelled," Mr Palmer said, "Yokogawa customers seem to be taking the opportunity to improve their operating efficiencies or overhaul ageing plant. That has resulted in an increased demand for Yokogawa products and technical services.

"In addition to opening the Townsville office, we have also upgraded our premises in Gladstone recently," Mr Palmer continued. "Combined with our state head office in Brisbane, we have a team of very knowledgeable and experienced staff who are now well placed to respond to the needs of customers throughout Queensland."

Yokogawa's Townsville office can be contacted by phone on (07) 4779 9155 or mobile 0409 915 645.