

YOKOGAWA CORPORATION OF AMERICA
QUALITY POLICY

Based on corporate objectives and fundamental principles of quality control, Yokogawa establishes an appropriate Quality Policy as part of the annual Quality Plan. This Quality Policy includes a commitment both for products and employee behavior to meet statutory and regulatory requirements, as well as customer requirements and a commitment to continual improvement.

The Quality Policy provides a framework for establishing and reviewing quality objectives, is communicated and understood within Yokogawa, and is reviewed for continuing suitability.

The management team and employees of Yokogawa Corporation of America, together with our valued partners, pledge their commitment to working together as a team to deliver customer satisfaction first. Each employee is responsible for providing satisfaction to our customers at every opportunity demonstrating a personal commitment to professionalism and delivering consistently high levels of quality through understanding and commitment to quality systems, providing the products and services that consistently meet the expectations and needs of the customer, embracing a commitment to continual improvement, and complying with all statutory, regulatory requirements and recognized standards.